

THE WHITE ROSE FEDERATION

POLICY FOR COLLECTING CHILDREN FROM BARLOW SCHOOL

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Responsible officer				
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Signed:	•			
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Links to Other Policies			
Start and End of Day Risk Assessment			
Child Protection Policy			

Policy for collecting children from school

Purpose

To ensure the safeguarding of all children, it is essential that the school has a procedure in place for the safe collection of all children at the end of a school day, and guidance for parents in the event of them being late/unable to collect their child.

Aims

- To keep children safe.
- To ensure that all members of the school community are aware of the correct procedures for the end of the school day.
- To highlight the importance of maintaining clear lines of communication and up-to-date contact details.

Policy

- The school expects children to be collected at the end of the school day, which is 3.30pm for all classes.
- Parents are reminded to keep the area around the classroom doors clear to enable children to make a safe exit.
- Children in classes 1, 2 and 3 are let out of class at 3.30pm and handed over to their parent/carer in the school playground area.
- Years 5 and 6 children may walk/cycle home on their own, on condition that the school office
 has been informed beforehand and that the permission form has been completed (see
 attached to this policy).
- If the person expected to collect the child is not there, the teacher will return to the main school building with the child and will make attempts to contact the parent or other emergency contacts. The Class teacher will continue to assume responsibility for the child until the parent has collected. If the Class Teacher is not present, the next Senior Teacher will take responsibility and contact the parent.
- Please refer to **Guidance for Parents** within this policy for the procedure beyond this point.

Guidance for parents/carers in the event of a parent/carer not arriving to collect their child at the end of the school day

As a parent/carer, it is your responsibility to ensure that your child is collected at the end of the school day.

Please ensure that the school has up-to-date telephone numbers to contact you in an emergency.

- If you are unexpectedly delayed and are unable to collect or will be late collecting your child from school, please contact the school immediately on: 01757 618319.
- If you arrange for another adult to collect your child, you must let the school know the details
 of that person. A password will have been supplied to the school office for persons not usually
 known to the school, this should be relayed to the person collecting your child as an additional
 security measure.
- If you are unable to arrange for another adult to collect your child then the school will look after your child until 4.30pm after which the school will contact the Customer Service Centre (Children's Social Care) on 01609 780780 unless a phone call is received giving details of who will collect the child.
- If you or an identified adult have/has still not arrived by 5.00pm to collect your child, the school will contact the Customer Service Centre (Children's Social Care) on 01609 780780 unless a phone call is received stating that someone is on their way.

If a parent/carer does not arrive to collect their child at the end of the school day and the school has not been made aware of alternative arrangements, school will take the following steps:

- 1. The teacher will bring the child/children inside and continue to supervise them until they are collected.
- **2.** A member of staff will check with the office whether the parent/carer has telephoned and left instructions or an estimated time of arrival.
- **3.** If no contact has been made by the parent/carer, the Class Teacher will attempt to contact the parent/carer and the emergency contact by telephone.
- **4.** Where appropriate, a member of staff will sensitively ask the child whether there is a reason that could account for their parent/carer being late.
- 5. School will continue to try and contact the parent/carer and the emergency contact/s.
- **6.** If contact cannot be made with the parent/carer or the emergency contact/s by 4.30pm, school will contact the Customer Service Centre (Children's Social Care) on 01609 780780.
- 7. In an emergency, school will contact the police. We will not allow your child to be taken home by another adult unless this has previously been arranged by the parent/carer and s/he has given permission.